



Professional Development Toolbox Webinar Series
Série de webinaires sur la boîte à outils du développement professionnel

Storytelling with purpose for impact
Utiliser la narration pour créer un impact

March 30, 2023 | 12:00pm to 1:00pm ET

30 mars 2023 | 12h00 à 13h00 HE



Future Skills
Centre

Centre des
Compétences futures

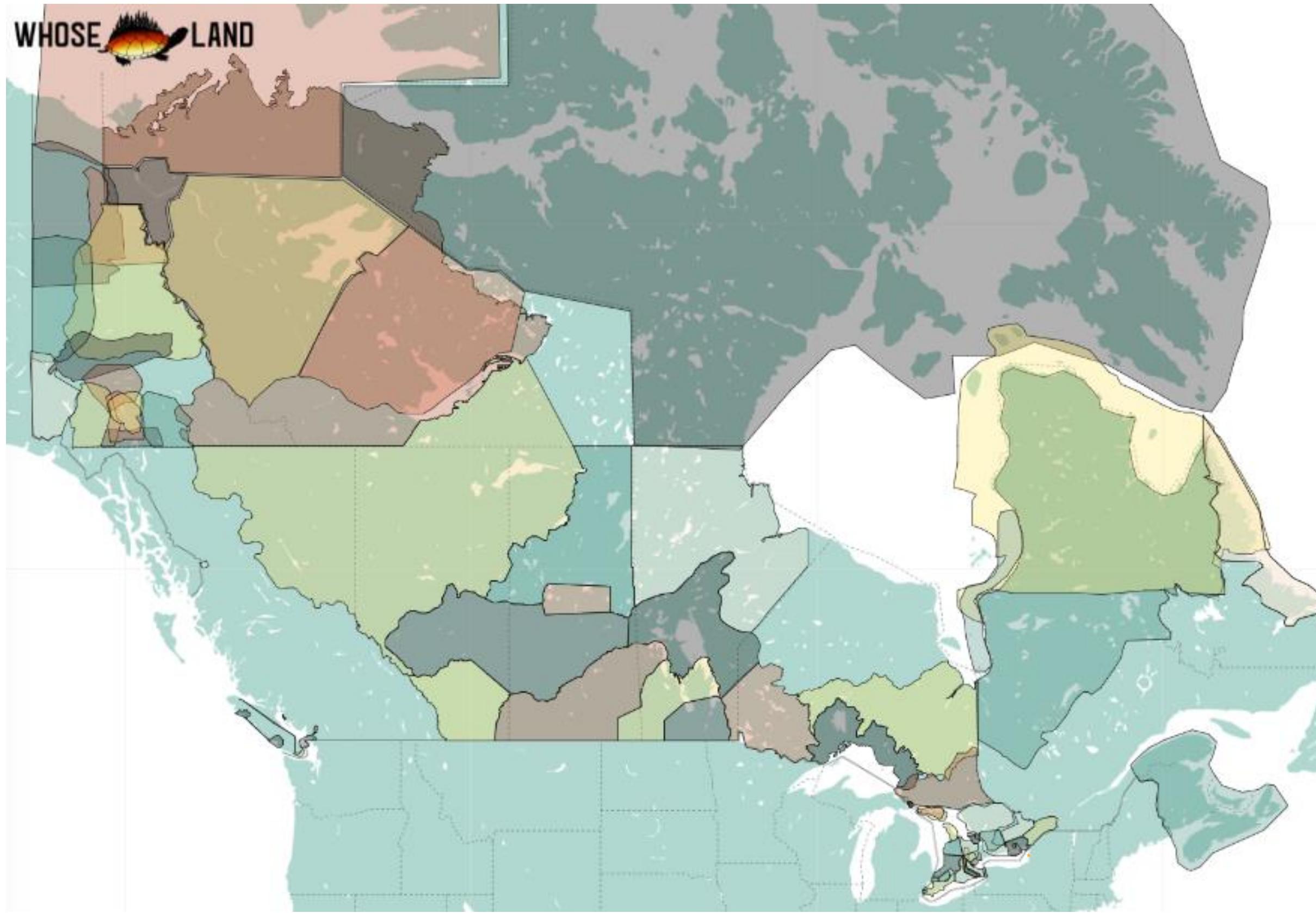


RESEARCH
IMPACT
CANADA

RÉSEAU IMPACT
RECHERCHE
CANADA

Reconnaissance du territoire

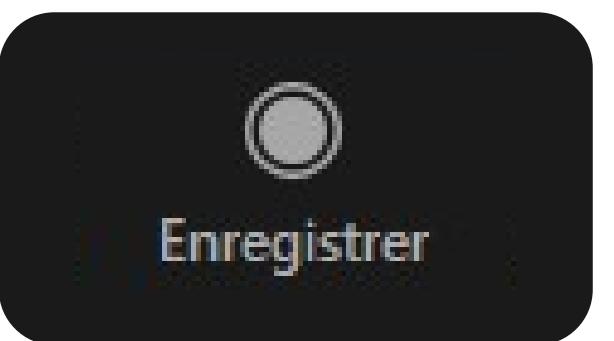
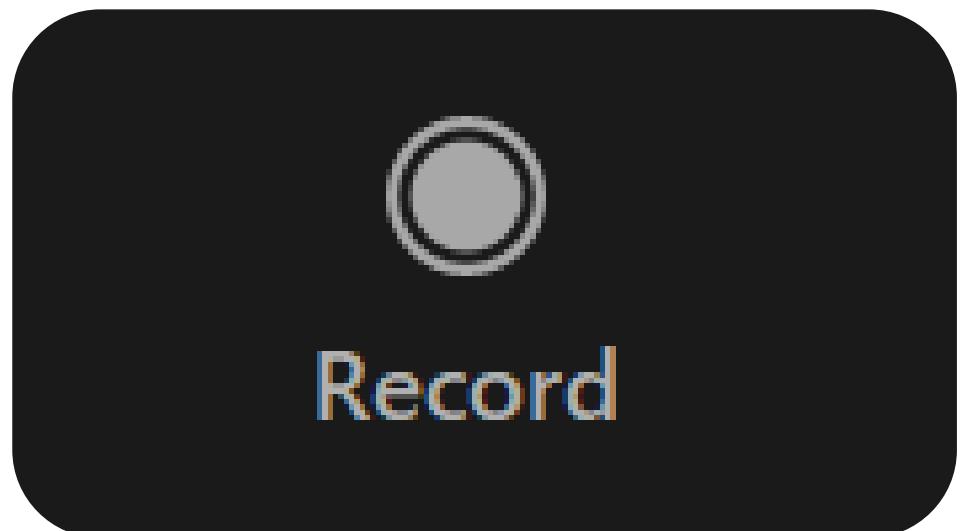
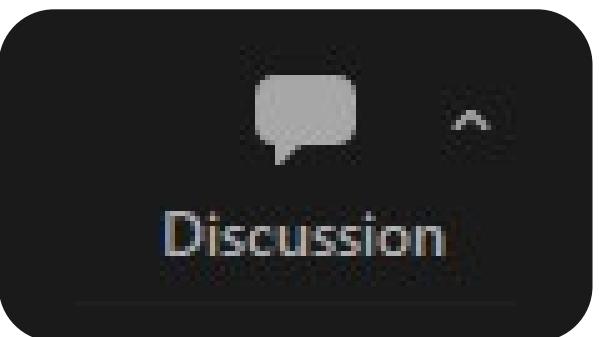
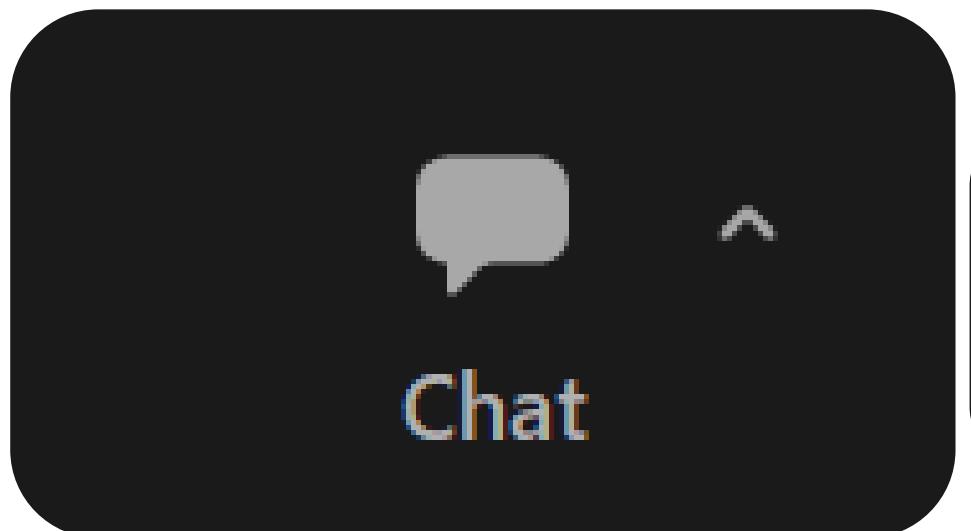
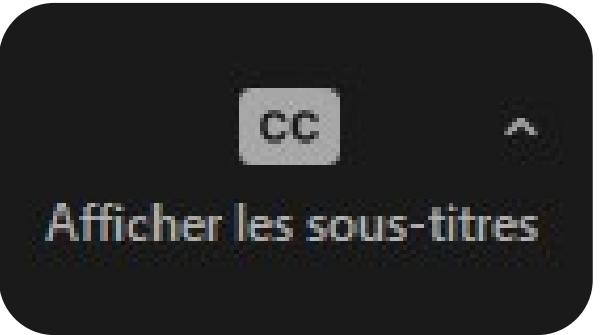
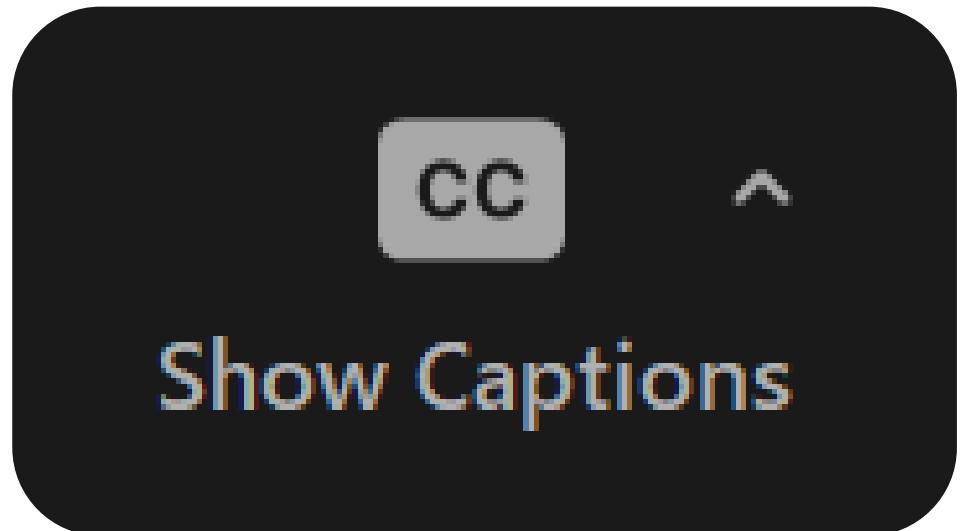
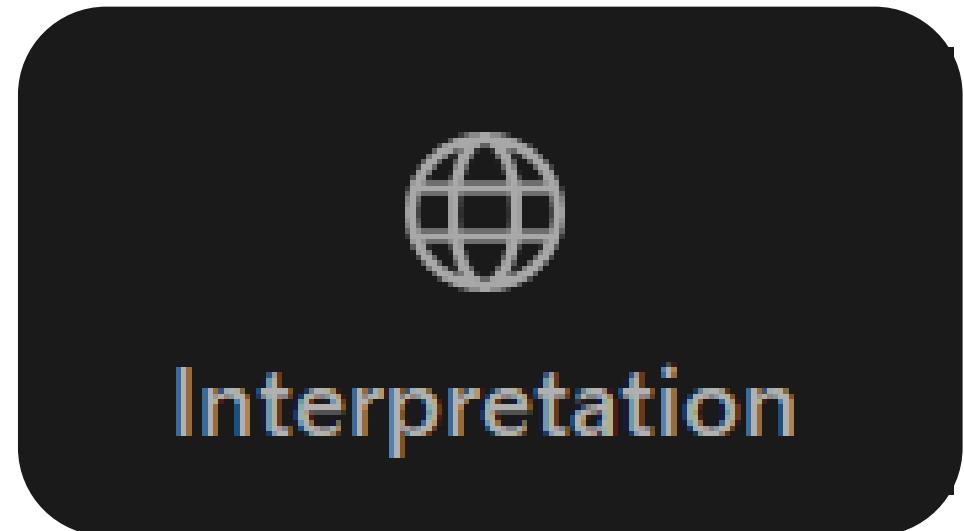
Land acknowledgement





Soutien technique

Technical support





Utiliser les outils d'annotation

Using annotation tools



1 Cliquez sur **Options d'affichage**.
Click on **View Options**.

3 Objectif des outils clés qui seront utilisés au cours de ce webinar.
Purpose of key tools that will be used during this webinar.

2 Cliquez sur **Annoter**.
Click on **Annotate**.



Présentations

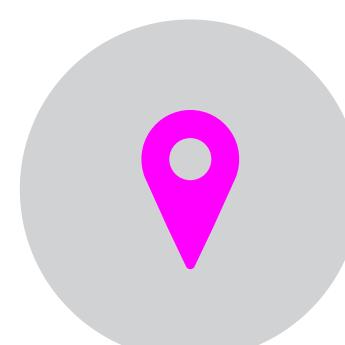
Introductions



Name | Nom



Role | Rôle



Location | Lieu

Objectifs d'apprentissage

Learning objectives



Être capable de trouver les histoires les plus appropriées pour atteindre votre objectif

Be able to source the most appropriate stories to achieve your impact



Mieux comprendre votre public et l'impliquer dans le processus de narration

Gain a better understanding of your audience and engage them in the storytelling process



Sensibiliser aux ressources qui peuvent vous aider à développer des histoires

Increase your awareness of resources that can help you develop stories



Ordre du jour

Agenda

1

Le pouvoir et l'objectif de la narration

**The power and purpose
of storytelling**

2

Collecter, suivre et conserver les histoires

**Collect, track, and store
stories**

3

Connaître votre public

Know your audience

4

Ressources pour développer des histoires

**Resources to develop
stories**

5

Exemples

Examples

6

Questions et réponses

Questions and answers

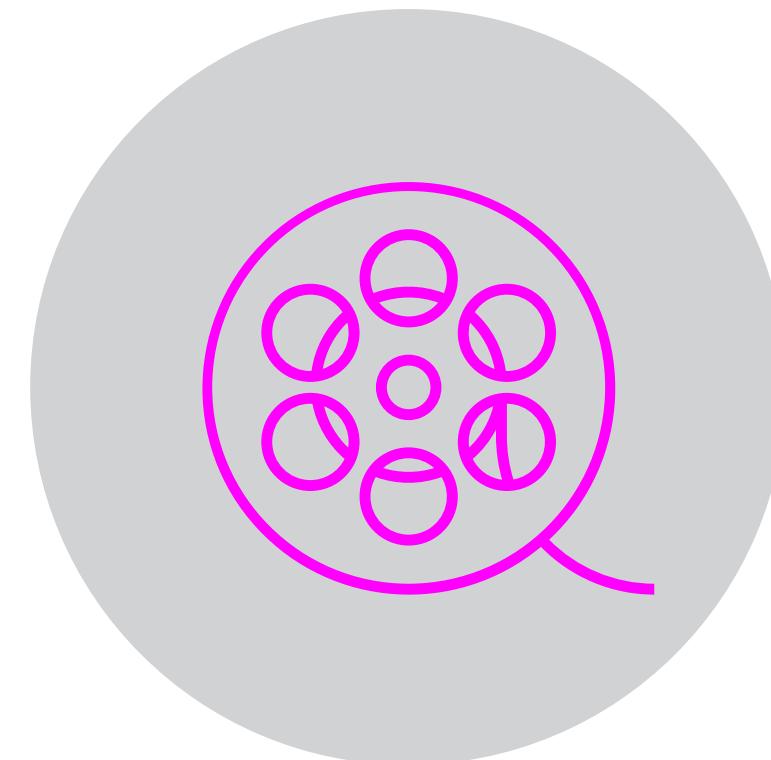
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Rejoignez nous

Connect with us

Le pouvoir de la narration

The power of storytelling





Où avez-vous le plus souvent entendu raconter des histoires ?

**Where have you often heard of stories
being told?**



L'objectif d'une narration efficace

Purpose of impactful storytelling

1

Attirer notre attention

Engage our attention

2

Mémorable

Memorable

3

Nous aider à comprendre les autres et à nous comprendre nous-mêmes

Help us understand others and ourselves

4

Relier émotionnellement les gens à une mission

Emotionally connect people to a mission

5

Résoudre des problèmes et essayer des solutions

Solve problems and try on solutions



Quelles sont les autres raisons pour lesquelles vous racontez des histoires dans votre organisation ?

What are other reasons that you tell stories at your organization?



Collecter, suivre et conserver les histoires

Collect, track, and store stories

1

À qui demander des histoires

Who to seek stories from

2

Comment collecter des histoires

How to collect stories

3

Où enregistrer et conserver les histoires – *catalogue des histoires*

Where to track and store stories – *story catalogue*

À qui demander des histoires

Who to seek stories from

Personnes potentielles auprès
desquelles rechercher des histoires

Potential people to seek stories from

Donateurs / bailleurs de fonds

Donors / Funders

Participants

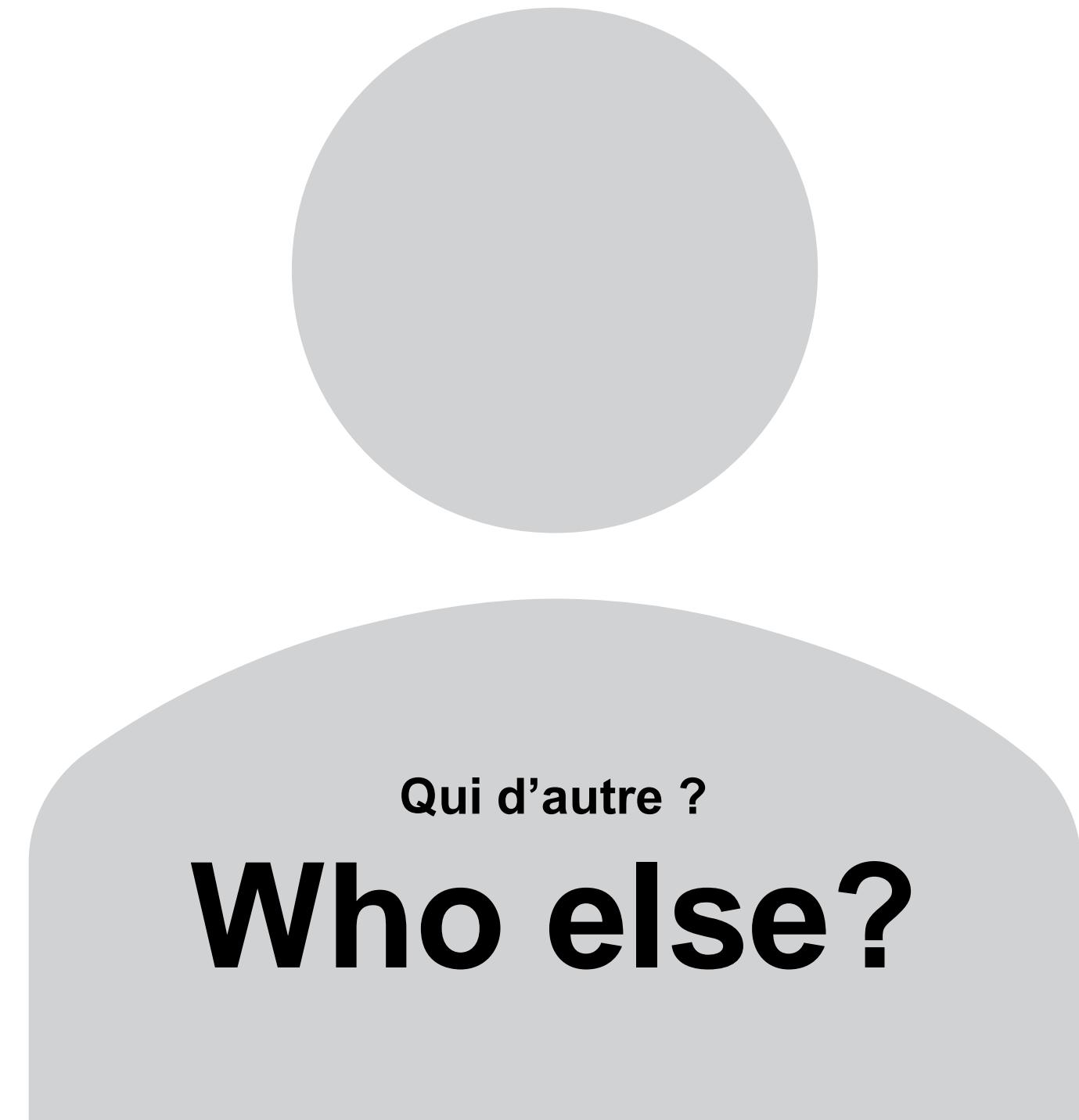
Participants

Employés

Employees

Bénévoles

Volunteers





Comment collecter des histoires

How to collect stories

Approches potentielles pour trouver
des histoires

Potential approaches to find stories

Réunions d'équipe régulières
Regular team meetings

Formulaire d'histoire ou modèle par le biais de:

- Google Docs
- Un lien de sondage
- Une page d'accueil

Story form or template via:

- Google Docs
- A survey link
- A landing page

Médias sociaux:
Social media

Entretiens
Interviews





Où enregistrer et conserver les histoires

Where to track and store stories

1

Logiciels de gestion de la relation client

Customer relationship management software

2

Feuilles de calcul (Microsoft Excel, Google Sheet)

Spreadsheets (Microsoft Excel, Google Sheet)

3

Autres répertoires

Other repositories

Un exemple d'un catalogue des histoires

Story catalogue example





Connaître votre public

Know your audience

1

Découvrir votre public

Discover your audience

2

Créer un profil du public

Create an audience profile

3

Utiliser le profil du public comme filtre

Use audience profile as a filter

Découvrir votre public

Discover your audience



Évaluez les données collectées

Assess collected data



Analysez Google Analytics

Analyze Google Analytics

[Google Analytics Academy – Google Analytics for Beginners course | Google Analytics pour les débutants](#)



Parlez avec votre public cible

Speak with target audience

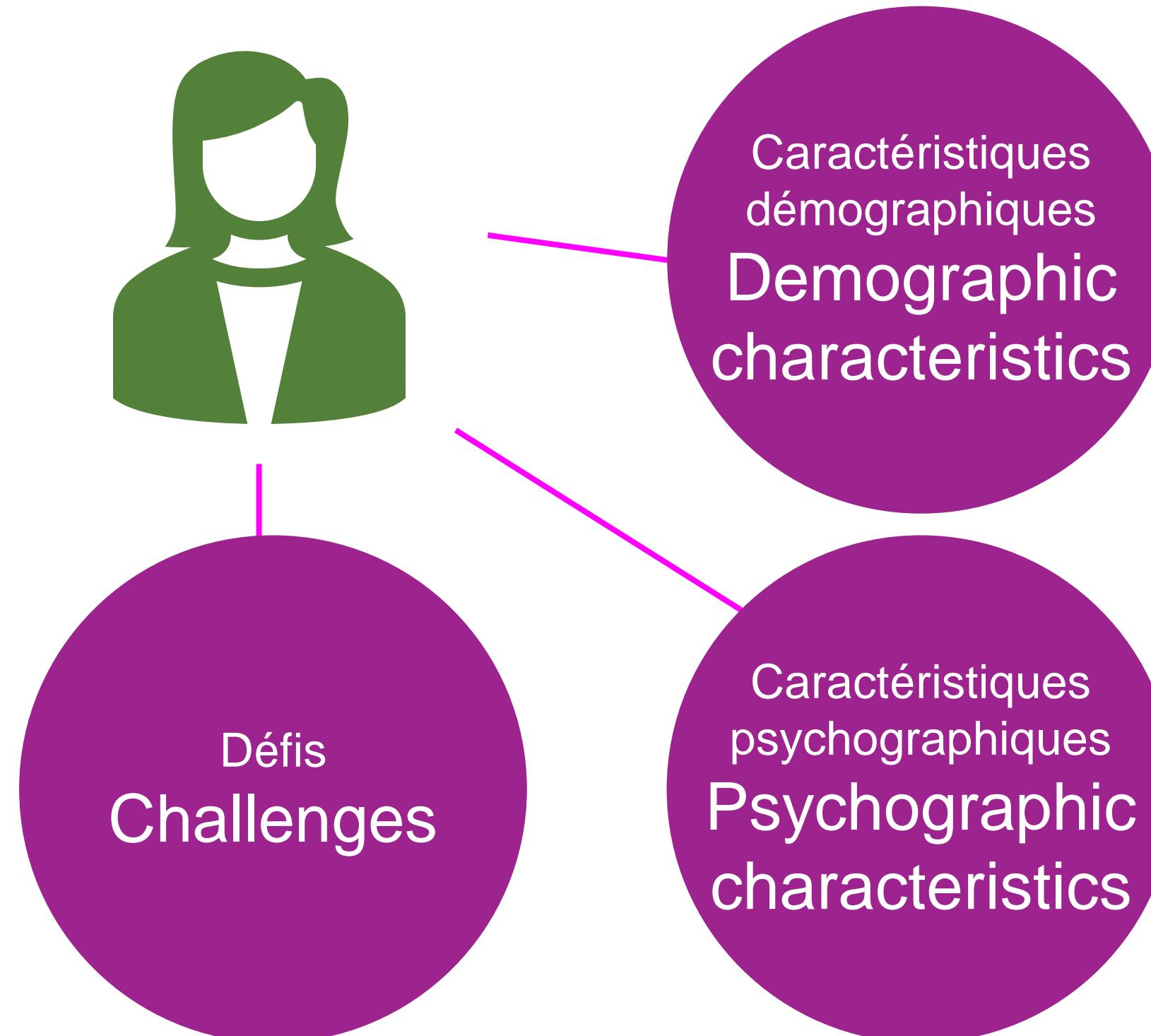


Quels sont les autres moyens de mieux connaître votre public ?

What are other ways to get to know your audience better?

Créer un profil du public

Create an audience profile



- Age | Âge
 - Gender | Sexe
 - Geography | Géographie
 - Education | Éducation
 - Occupation | Profession
 - Income source | Source de revenu
-
- Personality traits | Traits de personnalité
 - Attitudes or beliefs | Attitudes ou croyances
 - Interests | Intérêts
 - Lifestyles | Modes de vie
 - Values | Valeurs

Utiliser le profil du public comme filtre

Use audience profile as a filter



Cela correspond-il à mon public cible ?

Does this resonate with
my target audience?

Humanisez les chiffres

Humanize the numbers



Module de cours en ligne gratuit qui offre une vue d'ensemble des considérations éthiques et inclusives avant, pendant et après la collecte d'histoires auprès de diverses personnes.

Free online course module that offers a general overview on ethical and inclusive considerations prior to, during, and after collecting stories from diverse individuals.

Trousse à outils pour le récit d'impact

Impact story toolkit



Une trousse à outils pour guider le processus de partage des preuves de changement après la mise en place d'une intervention spécifique.

A toolkit to guide the process of sharing evidence of change after a specific intervention has been put in place.



La narration numérique pour un impact social

Digital storytelling for social impact

The image shows the cover of a report titled "Digital storytelling for social impact". The cover has a red and white background. On the left, a large white box contains the title "Key Questions" in bold black font. To the right of this box is a smaller white box containing text about the study's purpose. Below these are five sections, each with an icon and a question: "STRATEGY" (person icon), "CAPACITY" (ruler icon), "CONTENT" (document icon), "PLATFORMS" (phone icon), and "EVALUATION" (graph icon). At the bottom of the cover, there are small text elements: "FOUNDATION", "COMMUNICATIONS", and "CLINICAL".

This study explores answers to critical questions in five key areas, and suggests tools and resources needed to help organizations elevate the practice and impact of digital storytelling.

STRATEGY
How can digital storytelling help social impact organizations advance their missions?

CAPACITY
What resources and skills do individuals and organizations need to shape and share their stories?

CONTENT
What are the elements of compelling and motivating stories?

PLATFORMS
What technologies are available (or needed) to help people curate, house and share stories?

EVALUATION
What simple, effective and meaningful metrics can be used to evaluate the effectiveness of digital storytelling?

FOUNDATION COMMUNICATIONS CLINICAL

Un rapport visant à promouvoir la pratique de la narration numérique dans cinq domaines clés :

1. La stratégie
2. La capacité
3. Le contenu
4. Les plateformes
5. L'évaluation.

A report to help promote the practice of digital storytelling in 5 key areas:

1. Strategy
2. Capacity
3. Content
4. Platforms
5. Evaluation



Quelles autres ressources recommanderiez-vous pour vous aider à rédiger une histoire convaincante afin d'atteindre vos objectifs d'impact ?

What other resources would you recommend to help craft a compelling story to meet your impact objectives?

Une histoire d'impact

An impact story



Insights to enable opportunities beyond social assistance

Kate, an Inuit woman living in a remote community, had been struggling for years with anxiety and precarious work. Like many, she entered the labour market before being work-ready, cycling back into social assistance. Through In Motion & Momentum, a program that serves people with systemic and intrapersonal challenges, she formulated new life goals and enrolled in a trades and technology program to start a career.

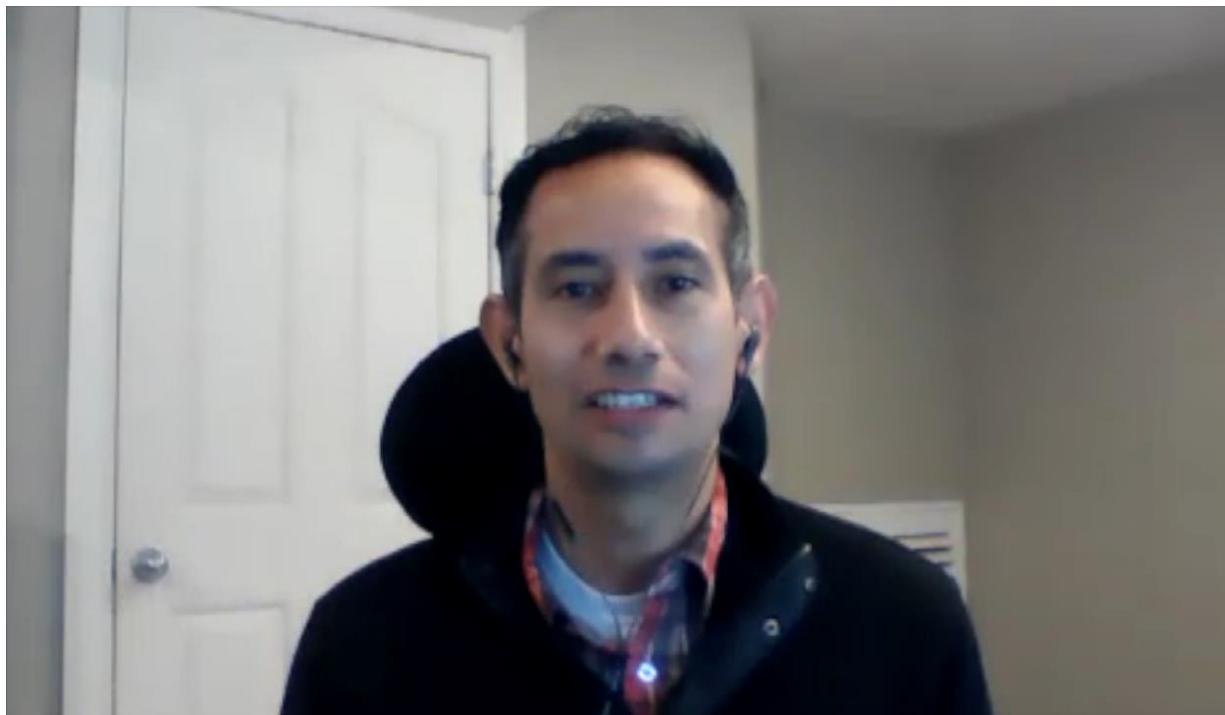
As the program expands across Canada, there has been evidence of success. In the program's seven years in New Brunswick, the province's social assistance caseloads dropped by 10% and had a positive impact on participants and their families and government investments. The results indicate more vulnerable and marginalized groups can be reached.

[Read Impact Story](#)

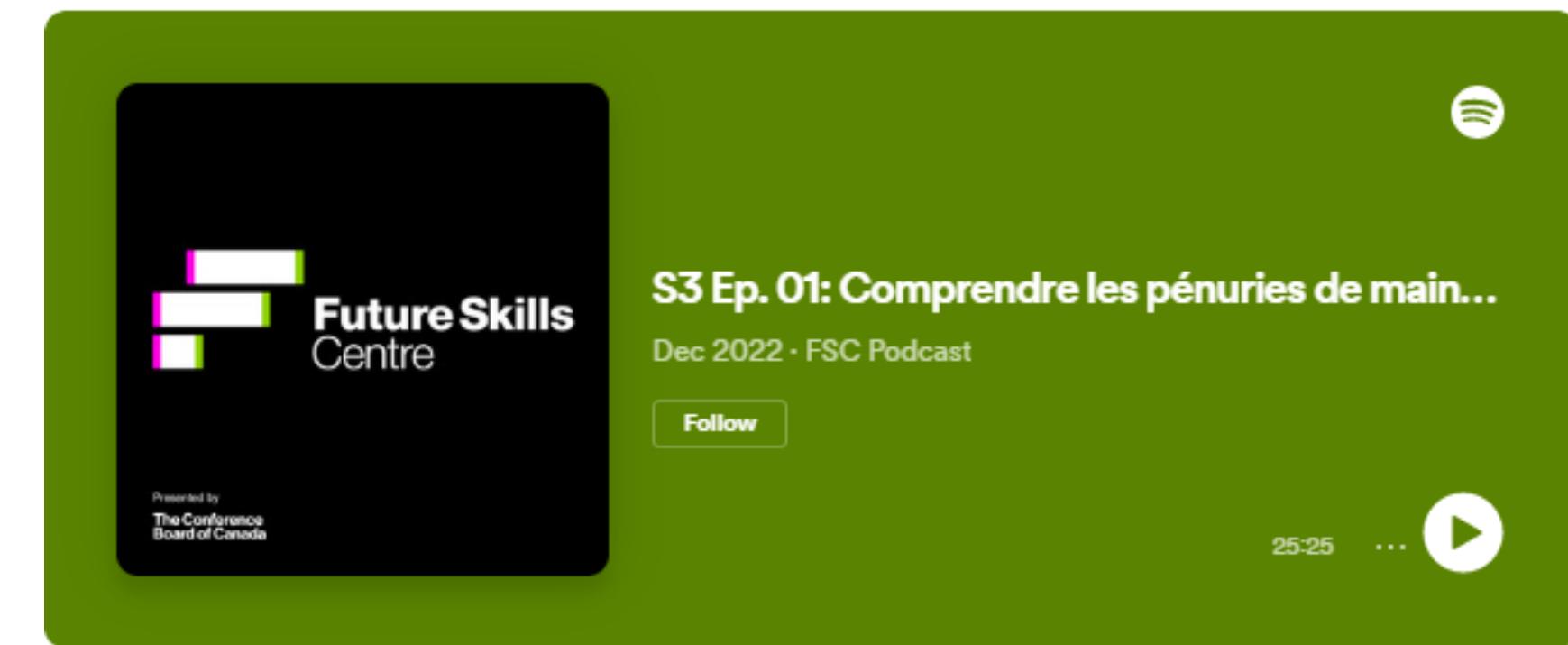
Autres exemples

Other examples

Video | Vidéo

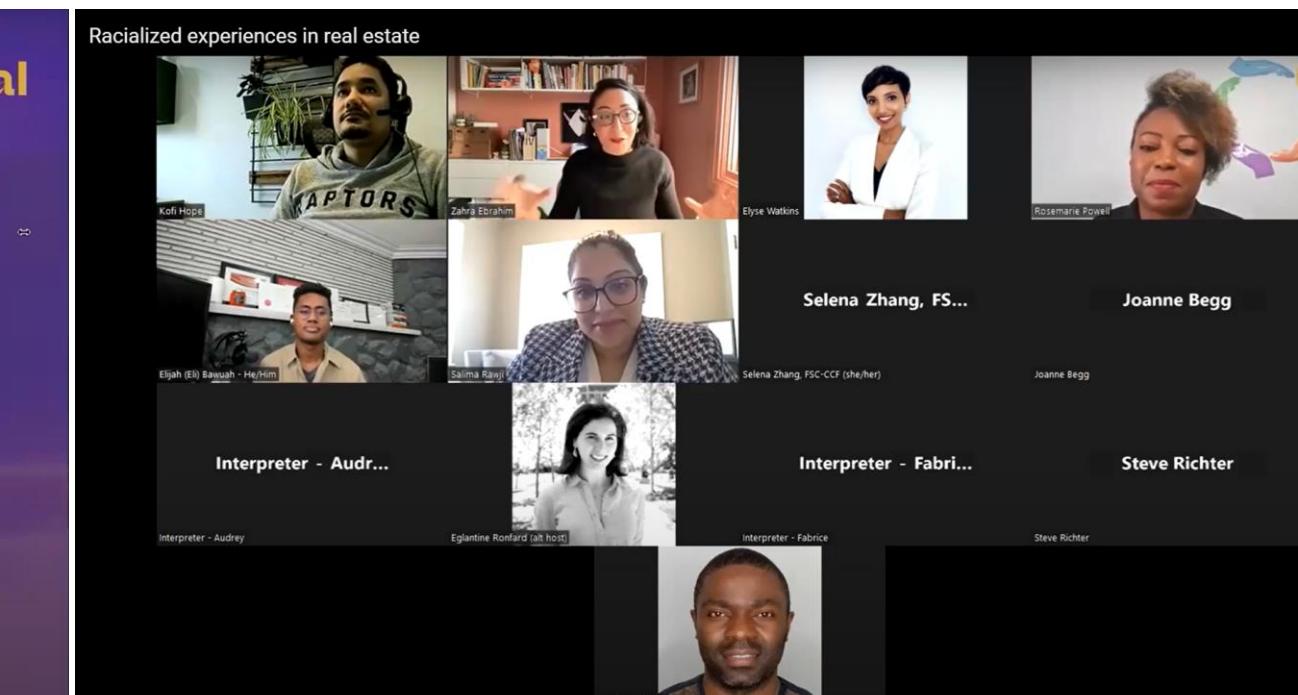


Podcast | Balado



Webinar | Webinaire

A screenshot of a webinar landing page. At the top left is the Future Skills Centre logo. To its right, the word 'monumental' is written in a large, yellow, sans-serif font. Below this, the title 'Racialized experiences in real estate: Challenges and responses' is displayed in white text. Further down, another title 'Expériences racialisées dans le secteur du développement immobilier : difficultés et actions' is shown in white. At the bottom, the date 'February 7, 2023 / 7 février 2023' is mentioned.





Pouvez-vous partager des exemples des histoires utilisées efficacement à votre travail?

May you please share examples of stories used effectively in your work?



Questions et réponses Questions and answers

“

F

At the end of the day people won't remember what you said or did, they will remember how you made them feel.

Les gens oublieront ce que vous avez dit, ils oublieront ce que vous avez fait, mais n'oublieront jamais ce que vous leur avez fait ressentir.

”

-Maya Angelou



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info@researchimpact.ca



Research Impact Canada



@researchimpact

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Professional Development Toolbox Webinar Series
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Creating a Culture of Care: Addressing Mental Health in the Skills and Workforce Development Workplace

Créer une culture de soins : Aborder la question de la santé mentale sur le lieu de travail dans le cadre du développement des compétences et du travail

May 1, 2023 | 12:00pm to 1:00pm ET || 1 mai 2023 | 12h00 à 13h00 HE



This initiative is part of the Future Skills Centre's Community of Practice, supported by the FSC Community of Practice Platform (powered by Magnet). The FSC Community of Practice offers free access to resources, news and events, as well as the opportunity to meet stakeholders across Canada who are preparing people across Canada for the future of work.